

Trainer: Ar. Eric CL Gan

Testimonials / Evaluation Feedback from Participants

Program/Workshop:

How to Prepare **SOP for Property Development & Construction** Projects

Date/Venue/Co: 22-23 Oct 2018/ Hotel Istana, KL

- **101% benefits me** and has greatest impact to my 0% knowledge on SOP and will turn to **100% good impact** to my works. I **will recommend to my company** to conduct this course for my colleagues.
- Very **useful to me & improve my knowledge** about project management and SOP
- The training is **very informative and worthy**. We can **immediately apply to our projects**
- Helpful to **improve** our project mgmt **paperwork & document control**
- **Training is excellent** for every construction team
- The manual **minimize my time** to prepare the necessary SOPs
- The most **important areas are the forms, templates and checklists** for each SOP
- **Give very good impact** on our process to prepare SOP for our new development division. **Course easy to understand**
- **I love the Master Project execution Map**
- ✓ **Course Rating: All Very Good to Excellent**

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Testimonials / Evaluation Feedback from Participants

Batch 3

Program/Workshop:

How to Prepare **SOP for Property Development & Construction** Projects

In-house Program-Glomac Bhd at Rehda HQ, Selangor

[6&13 Sep 2014]

- Training is very **useful** and **knowledgeable** for staff in order to understand better the format and fundamental of SOP

- Course is detail and **comprehensive**.
- The whole info/input is important for staff for **easy managing and implementing** in their working environment
- **Good exercise**. The most important part it enhances the **networking between different departments**.
- Staff should use **REDmonitor** as **project management tool in this 21st Century**.
- **A very good course**.
- The **manual handbook** can be my **future references** to implement in my project
- This course guide us to be more **clear on how to use SOP** also to make the **documentation more proper** especially on usage of the evidence (**templates**)
- This course elaborate **full scope of work** and SOP for property development and construction projects.
- **Eye opening** on use of **REDmonitor**
- The implementation of **SOP is critical to ensure deliverables of projects** and contract.
- The software **REDmonitor should be subscribed** so that the **progress** and output of **projects can be monitored 24/7** and the objectives of the company can be achieved better and further us to be **the top developer in Malaysia**.
- Know how the way to **run the project step by step** especially in **quality and inspection**.
- This course has helped me to realize that every job/assignment following **SOP will be implemented more systematically**.
- **Great course**
- **This course benefit** to me because I can **implement all the procedures** to make sure we can get **better result**.
- **Expose me** to the **whole development process from start till completion**.
- This course helps me to understand and **implement SOP on my work scope more better**.

	Rating	Numbers	% [percentage]	Notes
5	excellent	5	18.5	Good to
4	Very Good	11	40.5	Excellent=92.5%
3	Good	9	33.5	
2	Fair	2	7.5	
1	Poor	Nil	Nil	
	Total	27	100%	

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Testimonials / Evaluation Feedback from Participants

Batch2

Program/Workshop:

How to Prepare SOP for Property Development & Construction Projects

[9&10 July 2014]

Comfori-Istana Hotel,KL

- Benefit on the **templates** format given, its **very useful** in the operation and implementation of project.
- **Understand** more on the **project life cycle**.
- **Good guidance on SOP preparation**, improve the operation.
- **Good guide** and **booklet was very practical**.
- Great understand of the RED process.
- **Amazing networking** opportunity.
- The course has helped me to **understand better on the SOP** of construction/development industry. I **came with almost zero knowledge** but surprisingly the **course content** has been **well arranged, easy to understand, easy to deploy/adopt** to the company. Furthermore I got the SOP template.
- Before this course all we depend to consultant then now **we can check the consultant works**.
- The **best part** of it is that, we are now **furnished with complete templates**.
- Help me understand overall process of property development. The course may **guide me to develop my company own SOP**
- **REDmonitor software very impressive** can be applied to company.
- Good presentation and distribute **right information** of the SOP course.
- **Sharing a lot of experience**.
- Very relevant and **covered all aspects of project management..**
- **Proper documentation**
- **Very complete and concise SOP manual**.
- Good overview and summary of what can be done with a well thought out SOP. It will **help me in our ISO system** currently.
- Help me to understand the **effectiveness of SOP drive the results**, it demonstrate the consistency and perform much better when things are done correctly.

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Testimonials / Evaluation Feedback from Participants

Batch1

Program/Workshop:

How to Prepare SOP for Property Development & Construction Project

[3&4 July 2103/28 & 29 Nov 2012]

- **Good** - Sulaiman [KWSP participant]

- It provide a **good understanding of the recommended guidelines/procedure** that should be in a place in real estate development [Malinee, EPF]
- A good topic to simplify my task which **cover all elements of Pre & Post stage of development** [Ratnasusila, TPPT S/B]
- **Cover all aspects** and ready to take the **reality** [Khairul,PPPT S/B]
- **Full of information and guidelines** on how to start generate the SOP for any department [Shahril Bin Abdul Samat, QA/QC Engineer from TH Properties]
- **Good explanation and elaborations** on existing/common scenario as example to match the topic of discussion [Norhayati Abu Bakar, Architect from DBKL]